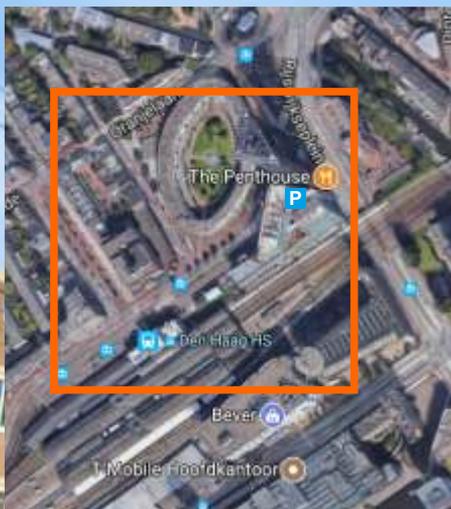


Welcome

Find your way and enjoy your stay at one of our amazing top floor studios or apartments.

THE PENTHOUSE
apartments

Welcome



Welcome to The Hague, our Tower and your apartment.

Enjoying your stay starts by finding your way!

Your apartment is located in The Hague Tower (Haagse Toren / Het Strijkijzer): thehaguetower.com. Reception is at the corner of Hofwijkstraat, please ring the intercom at the revolving doors at Rijswijkseplein 786. Once you have the keys, please use entrance West.

Parking

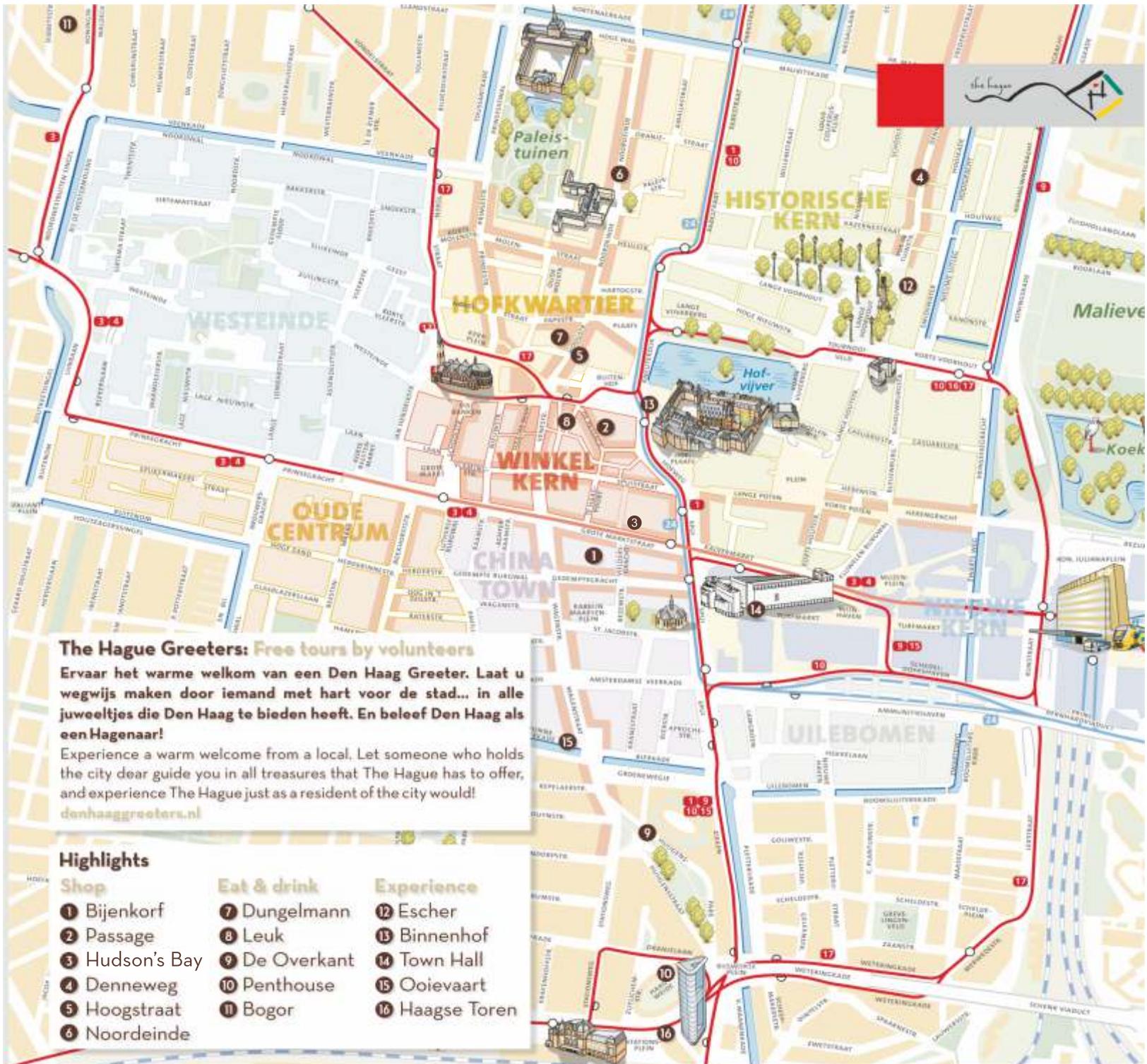
Arriving by car? Feel free to use Den Haag HS Parking, at Hofwijkstraat 22, Den Haag. Right in front of our main entrance. The parking is open 24/7. For apartment guests, a 25% discounted rate per 24h is available, including unlimited access. Just take a ticket and ask reception to convert it for your stay. Parking spaces can not be reserved in advance, but the parking has ample space.

Finally: connect to our (mobile) website before your stay, it's full of useful information. Have a wonderful stay!

Car Take the A12 motorway to central The Hague, Take exit 3. Turn left at the traffic lights at the end of the exit. Follow Schenkviaduct, take parallel road into Oranjelaan, turn left at Stationsweg, left again in front of the station into Stationsplein and finally right into Hofwijckstraat. Or set your gps to The Penthouse or Hofwijckstraat 22. The entrance to The Penthouse is located straight across the street.

Public Transport To Den Haag HS station Trams: 1,9,11,12,15,16,17 and Bus: 22, 26. From the stop, just walk to the tower. From Amsterdam Schiphol Airport take any fast train (about 35m) to The Hague HS (not CS) station.

Walk less than five minutes from the main entrance of HS station. Just turn right when walking out of the station.



Address

Studios: Rijswijkseplein 727/728/729/730/731/732 (29th floor), 733/734/735/736/737/738 (30th floor) - 2516 LX Den Haag
 Apartments: 767/768/769/770 (38th floor), 771/772/773/774 (39th floor) - 2516 LX Den Haag
 Tel.: +31 (0)70 305 1000 (reception)

PARKING

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CHECK-IN

Your keys will be ready and waiting for you at our reception desk on the ground floor, just use the main building entrance through the revolving doors. You can check in from 15:00 or earlier (*no extra charge*), if the apartment is available. Just check at reception when you arrive. You can always leave your luggage at our reception, at no charge. Outside opening hours, leave your luggage at the HS Trainstation depot next door.

The keycards look like hotel keycards, but in fact are not, they are keys that cannot be copied easily. Therefore, we have to charge you €30,- in case of a lost key. We normally provide you with 2 keys per apartment.

Opening times reception: by appointment from 15:00 - 23:00hrs.

SELF CHECK-IN

It is possible to arrange auto check-in before your arrival. We offer 24h Check-in, but **ONLY** if you reserve in advance. We will send you a personal code so that you can open the doors with your mobile phone. You will need data connection or you can connect to our WiFi network outside of our entrance. Please note that if you made a reservation for today or tonight, we can only offer you this service if you phone reception within opening hours on +31 703 051000 and receive a confirmation.

TOURIST TAX

Overnight stays are subject to a tourist tax, which is charged at the reception upon arrival. As of the 1st of January 2020 the rates are: €4,60 per guest, per night. This amount will be transferred to the city council. The tourist tax will not be charged to guests under the age of 13 years or for stays longer than 21 nights.

CHECK-OUT

Please check out before 12:00. If you would like to stay late, please check with reception before 23:00 on the day before your departure if your apartment is available for late check-out.

Charge is 50% of the nightly rate until 18:00 or if staying later a full night is charged.

Leaving early? Just leave your keys in the safe on the ground floor, next to the elevator.

EXTRA GUESTS AND BABYBED

The studios and apartments all have one kingsize bed, on request before arrival this can be changed to two single beds at an extra charge. Staying with up to 2 extra adults or children is allowed. We can place extra bed(s) upon request. Extra charge is €20,- per guest, per night. You can also request a baby bed free of charge.

Please note that it's strictly forbidden to host parties or entertain groups in the apartments.

For this purpose we offer our Business Suites or The Penthouse restaurant. Contact us for details.

Hosting more guests than allowed, will cancel your right of stay and carries a penalty, please see our house rules for details



REVIEWS

We are happy hosts. Happy with your reviews and comments! It's always great to hear from you, how you have experienced staying at the tower. You can always contact me directly at elwin@thepenthouse.nl

It also helps us a lot if you leave your review on Airbnb, Booking.com or Tripadvisor.

WHAT'S IN THE HAGUE TOWER?

The Hague Tower is a building inspired by NYC Flatiron Building. There are 42 floors, and the building stands 135m tall. Within the building you can find:

- Ground Floor: reception, call 070 - 305 1000. There is also a coffee corner.
- Ground Floor – 3rd Floor: Seats2meet.com is a meeting centre, with a laptop lounge, workzones and meeting rooms for rent. More information can be found on www.s2mhaagsetoren.nl
- 4th-28th floor: Student housing, 12 apartments per floor, access through entrance South.
- 26th floor: Basic gym for residents and guests.
- 29th-39th floor: Luxury apartments. This is where you are now. There are different sizes and shapes available. Access through entrance West.
- 40th floor: Sky Bar and luxury meeting rooms, our Penthouse Business Suites
- 41st floor: Smoking balcony and restrooms.
- 42st floor: Holland's highest restaurant, The Penthouse: www.thepenthouse.nl
A fine dining experience with a great view. Reservations can be made online or by visiting the reception on the ground floor. Some nights The Penthouse hosts parties at night and turns into a nightclub.

WIFI

Connect to The Penthouse Apartments network, your password is 0987654321.

WORKSPACE & BUSINESS CENTRE

Feel free to use our free lounge on the ground floor. Contact us for meeting spaces such as our Business Suites, meeting rooms and business facilities, like copying or scanning.

SkySuites are also available for private dining and family events such as weddings.



PHONE RECEPTION

Mobile phone reception can be bad, because when in the apartments you are higher than the antennas of the phone companies. You can switch off your 4G and phone through the GSM network, or use WiFi/Skype.

SMOKING

Smoking is not allowed in the apartments. All apartments are equipped with smoke alarms, which are connected to the central fire alarms of the building. The maximum penalty for smoking is €1500, because the fire brigade will have to reset the alarms for the entire building. Please smoke outside the building, on the ground floor.

CLEANING, WASHING, DRYING

Cleaning is included before your arrival and after your departure. Should you wish extra cleaning during your stay, just ask us and we will arrange this at €23,75 per apartment.

All studios and apartments are fitted with a washing machine, dryer and dishwasher. Soap, softener and dishwasher tablets are not included in your rental.

BATHROOM & KITCHEN

Bed linen and towels are included in the rental. There is a start supply of toilet paper, shower gel and shampoo in each apartment. All supplies can be bought easily at various supermarkets nearby.

All kitchens are fully fitted and ready for your use. There is a stove, oven and microwave. The kitchen hood has no motor: it is only connected to the central ventilation system. Press the highest number on the kitchen switch and make sure the lever is turned to 'open'.

HEATING & AIRCONDITIONING

For cooling use the airconditioning wall remote. For heating, set the temperature on the thermostat (*f.i.* 22 c)..

RUBBISH

Rubbish bags can be left at the end of your stay in the basement. It's the door on the right when you go down the stairs from the ground floor. Access with your keycard. Please do not leave rubbish in other places.

BICYCLES

You can rent bicycles from HS station: www.rijwielshop-hollands-spoor.nl/verhuur Bicycles can be stored in the basement, take the stairs down from the ground floor, it's the door on the left. Access with your keycard.

GYM

There is a simple gym on the 26th floor. Go the ground floor, exit the building and re-enter through the South entrance. Take the elevator up to the 26th floor. If you like more facilities or are staying longer, there is a paid gym with full facilities and classes across the road, in the red & white building and a Basic Fit next door.

ART

Most art in the apartments is for sale! Just let us know if you are interested in buying any of the original paintings by befriended artist Bianca Tangande.



SHOPS

The main shops are at the centre, including the Bijenkorf department store. About 10 minutes away. There is a supermarket at the end of the Huijgenspark and several in the city centre. The nearest are Albert Heijn and Jumbo opposite HS trainstation. Walking towards the other side, *Megastores* is close as well.

RESTAURANTS

Of course... our restaurant *The Penthouse* on the top floor. Open Thursday to Sunday, (*for lunch 12:00-15:00 and dinner 18:00-22:00hrs*). Reservations & menu at www.thepenthouse.nl

The Hague has a large Indonesian community with some excellent restaurants. Nearby in *de Wagenstraat (China Town, about 10 minutes walk)* there is one called *Istana* (www.istana.nl). Informal, but with very nice food. A fun choice is also *Bogor*, located inside an old house, two living rooms joined together. Reservations are needed: 070 3461628. Order *de rijsttafel (rice table, a selection of small dishes)*.

Breakfast & lunch: at about 5 minutes walk, just in front of the building is the Huijgenspark, there is a very nice place for breakfast and lunch, called **De Overkant:** www.naardeoverkant.nl. Highly recommended! There is no roomservice in the apartments, but hey... you have a kitchen :-)

BARS

Feel free to visit the *Sky Bar* at the 40th floor (Thu-Sun), there is no entrance fee for guests of our apartments. Most bars can be found on either *Grote Markt (informal, live music scene)* or *Plein (more business people)*

TOURIST INFORMATION

There is some information in your apartment. More can be found at reception on the ground floor. The observatory on the 42nd floor is a nice place to start - see the city, from the top. Just state you are staying at our apartments and you will have free access. Entrance at the ground floor.

The main tourist office (VVV) is located in the Town Hall, on the ground floor.

RECOMMENDED IN THE HAGUE

- *Madurodam (miniature city)*
- *Panorama Mesdag (one of the largest paintings in the world)*
- *Escher Museum*
- The beach at Scheveningen, visit the classic *Kurhaus* hotel
- In the city centre: *Lange Voorhout*, visit the vintage *Hotel des Indes*
- *Town Hall*, right in the city Centre.
- *De Ooievaart*, boattrip, leaves close to the tower at *Bierkade*.
- *Parliament buildings (Binnenhof)*

EMERGENCIES

Police, fire brigade or ambulance, call 112. Our security company *Westvliet* can be called outside opening hours of our reception on 070 - 390 0254 should you have any security emergency.



HOUSE RULES

As all our apartments are located within a residential building, strict house rules apply. We ask for your understanding and compliance to guarantee a perfect stay for all our guests and to protect our neighbours. On accepting the keys, you agree to the rental terms and conditions of The Hague Tower, including payment of a deposit when applicable and the fines below in case of non-compliance. A copy of your ID will be registered at check-in. Please note that non-compliance with the house rules will lead to immediate cancellation of your stay, without any right to a refund.



- WiFi access is free, your password is 0987654321



- Check-out time is 12:00 noon



- There is a strict non-smoking policy in the apartments and the entire building. The maximum penalty for smoking and resetting the fire alarms is €1500,-



- Maximum occupancy is 2 guests. If reserved in advance, a maximum of 2 extra guests can stay at an additional charge per night.



- Private parties or dinner parties are not allowed at the apartments, this is a residential building. Hosting a party will automatically cancel your right of stay and carries a penalty of €750,-. The Hague Tower has 24h security. Loud music or noise is not allowed. Also, the use of laughing gas or drugs is strictly forbidden and carries the same penalty.



- Police, Fire Brigade or Ambulance please call 112. Please check your nearest emergency exit and do not use the lifts in case of a fire.



- To contact The Hague Tower reception please call 070-3051000, or outside our opening hours call Westvliet Security on 070-3900254

